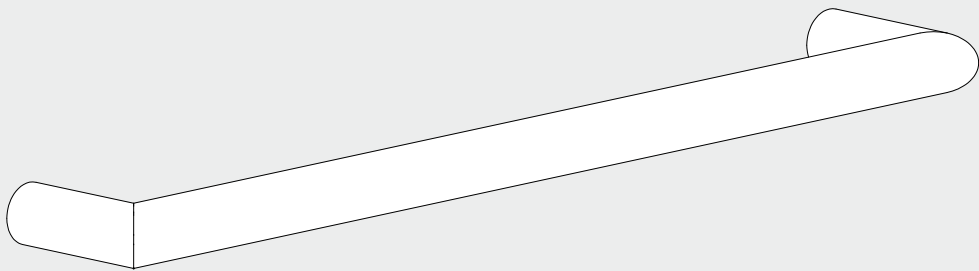


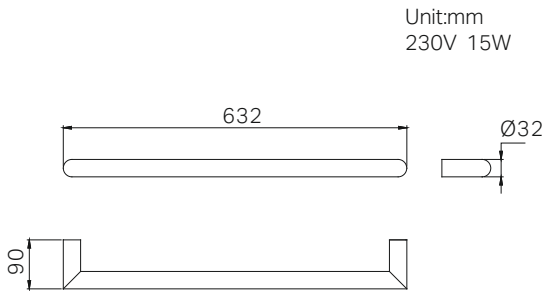
Mecca 240V Single Heated Towel Rail

Nero



Version:202507

Drawing



Specification

Certification
SAA
Voltage
220-240V/50-60Hz
Power Rating
15W Ip55
Appliance Class
Class I
Heat-up Time
25 Min

Packaging Includes

1x Heated Towel Rail
(Including a 1.5m power cord)
1x Connection Wire Leg Kit

Finish & SKU

- | | | | |
|--|--|---|---|
|  Brushed Bronze
NR1925hBZ |  Graphite
NR1925hGR |  Chrome
NR1925hCH |  Matte Black
NR1925hMB |
|  Brushed Gold
NR1925hBG |  Brushed Nickel
NR1925hBN |  Gun Metal
NR1925hGM | |

*Dimensions are nominal measurements only.

SAFETY, INSTALLATION, AND CARE INFORMATION

SAFETY AND INSTALLATION:

- This 240V heated towel rail must be installed and tested by a qualified electrician in accordance with current local electrical and building regulations.
- Mount the rail on a flat, uniform wall with the base installed at least 600mm above the floor to reduce the risk of accidental contact, particularly by children.
- It is essential that the towel rail is connected to a suitably rated Residual Current Device (RCD) circuit to enhance safety.
- In wet areas, strictly adhere to all electrical guidelines. Avoid installing the rail in locations subject to direct water spray or excessive moisture. It should not be mounted within the shower zone or immediately adjacent to bathtubs and sinks unless additional protective measures, such as splash guards, are implemented.
- When fixing to hollow walls, ensure that suitable anchors are used for a secure installation.
- Do not cover the towel rail with non-ventilating materials (e.g., plastic or waterproof covers), as this could lead to overheating and an increased fire risk.
- Regularly inspect the power cord for signs of damage. If any damage is detected, have the cord replaced immediately by an approved service agent or qualified professional.
- Do not use the towel rail to hang items contaminated with oil, petroleum-based products, or dry cleaning fluids, as these substances can elevate fire risks.
- Never immerse the towel rail in water or any other liquid.
- Ensure that the electrical supply is strictly 240V, 50Hz to avoid potential hazards.

CARE INFORMATION:

- Always disconnect the power before cleaning the towel rail.
- Clean the unit using a soft, damp cloth with a non-abrasive cleaning agent to preserve the finish. Avoid harsh scrubbing, acidic cleaners, or abrasive products that may damage the surface.
- Periodically check all mounting and electrical connections, and ensure that the unit is well-ventilated to maintain optimal performance and longevity.

NERO HEATED TOWEL RAIL/LADDER– 240V IP55 INSTALLATION GUIDE

This guide follows the AS/NZS 3000:2018 standard and outlines where a 240V IP55 heated towel rail/ladder can be safely installed in a bathroom.

Understanding IP Ratings

All electrical fixtures in bathrooms must meet certain Ingress Protection (IP) ratings to ensure safety.

- IP55 means:
 - "5" (Dust Protection) – Limited protection against dust; enough to prevent damage to internal components.
 - "5" (Water Protection) – Can withstand low-pressure water jets from any direction (equivalent to IPX5).

Installation Zones for 240V IP55 Heated Towel Rails/Ladders

Our 240V IP55 heated towel rail/ladder is suitable for installation outside Zone 1 in accordance with AS/NZS 3000:2018. Always check with a qualified electrician to ensure compliance with local regulations and site-specific conditions.

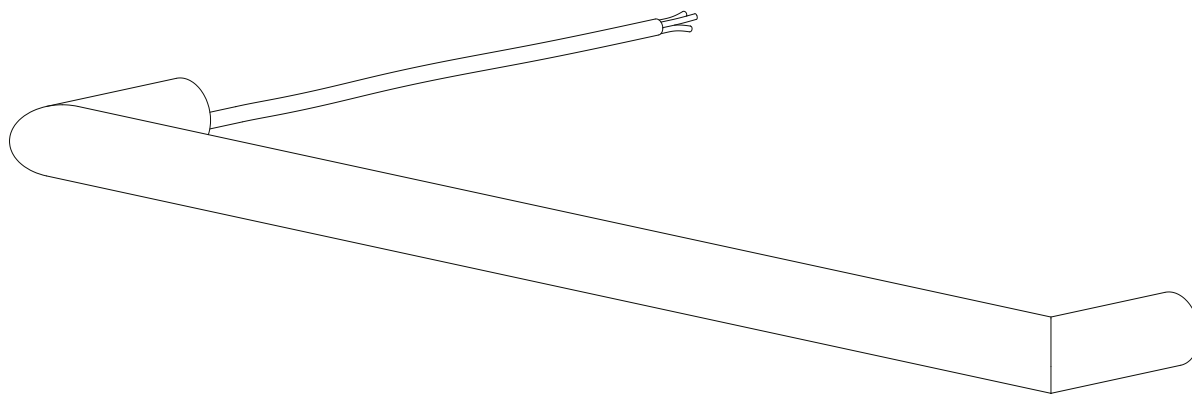
Important Safety Notes

- All electrical work must be performed by a licensed electrician.
- Hardwiring is required.
- All circuits must be protected by a 30mA RCD to ensure user safety.



For more details, please contact support@nerotapware.com.au or call +61 387863170

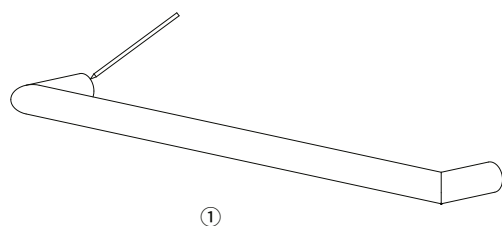
PARTS NAMES



① Heated Towel Rail x1

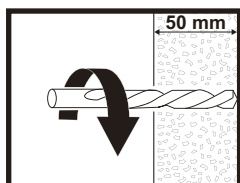
- | | | |
|---|---|---|
| ② |  | Mounting Bracket x1 |
| ③ |  | Mounting Bracket(For Concealed Installation) x1 |
| ④ |  | Expansion Screw x2 |
| ⑤ |  | Expansion Plug(E type) x2 |
| ⑥ |  | Grub Screw x2 |
| ⑦ |  | Ball Head Allen Key x1 |

INSTALLATION STEPS



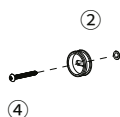
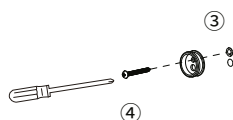
Step 01

Place the ① squarely on the wall, and mark the outline of the bases separately with a wipeable marker.



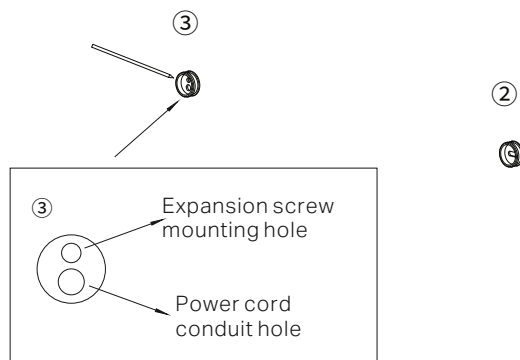
Step 03

Use a $\phi 8$ drill bit to drill holes at the marked position. The recommended depth for the mounting hole is 50mm, while the passage hole should go through the wall.



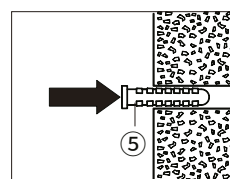
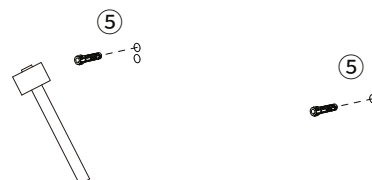
Step 05

Fix the ② ③ to the expansion plugs with ④.



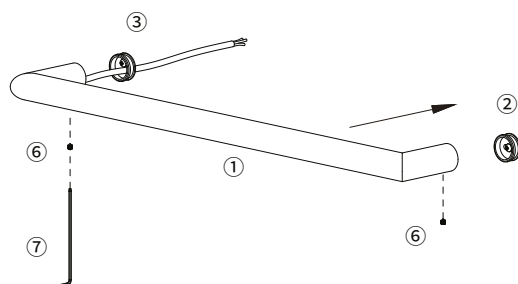
Step 02

Pull out the mounting bases ③ ② from the towel rail, and overlap them individually with the marked outlines on the wall, to mark the drilling positions of expansion screw mounting holes and power cord passing hole.



Step 04

Tap the expansion plugs ⑤ into the mounting holes, and flush them with the wall surface.



Step 06

Pass the power cord through the passage hole and connect it to the controller. Slide the towel rail into the mounting bases ② ③ and secure it with ⑥, the installation is complete.

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